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Program

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May 2016

“LEADERSHIP IS LEARNING”

**The Manager in the Middle:
Effective Power Relationships
Up & Down**



Wednesday and Thursday, May 25-26, 9:00 AM - 5:00 PM

The Manager in the Middle: Effective Power Relationships Up & Down (C9210)

Managers know the stress of leading from the middle —being influenced by and accountable to those they report to while managing their own staff for harmony and productivity. Learn how to balance relationships and build alliances up and down the organizational hierarchy. In this highly interactive workshop, participants will experiment with and discuss tools and techniques for influencing their manager in collaborative ways while engaging their sometimes reactive or resistant staff.

Days of Training: 2 Target Audience: Directors, Managers and Supervisors



REGISTRATION: Go to www.cuny.edu/pdlm and click on **How Do I Register?** to complete the **PDLM E-Application**. Follow the instructions to ensure your application is submitted and processed. Be sure to click **SUBMIT** after you print your application. Applications must be received in the PDLM Office at least 10 days before a course starts. Dates are subject to change.