Fall 2018 CTC SCHEDULE

Contact the CTC

Phone: 212.386.0005 or 212.386.6425 Fax: 212.313.3439 Email: citywidetrainingcent@dcas.nyc.gov Website: www.nyc.gov/ctc

Unless noted, open enrollment classes are held from 9:00am to 5:00pm

TECHNOLOGY SKILLS PORTFOLIO								
MICROSOFT OFFICE								
COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST			
		Access 2010			_			
Part 1	T4051	1.2CEU/16CPE	2	Oct 25-26; Jan 23	\$300			
Part 2	T4052	1.2CEU/16CPE	2	Dec 5-6	\$300			
		Access 2013						
Part 1	T4061	1.2CEU/16CPE	2	Oct 10-11	\$300			
Part 2	T4062	1.2CEU/16CPE	2	Nov 15-16	\$300			
		Access 2016						
Part 1	T4071	1.2CEU/16CPE	2	Oct 18-19	\$300			
Part 2	T4072	1.2CEU/16CPE	2	Sept 27- 28; Nov 19-20	\$300			
·		Excel 2010						
Part 1	T3054	.6CEU/8CPE	1	Nov 30	\$150			
Part 2	T3055	.6CEU/8CPE	1	Dec 7	\$150			
Part 3	T3056	.6CEU/8CPE	1	Dec 18	\$150			
		Excel 2013						
Part 1	T3064	.6CEU/8CPE	1	Nov 13; Nov 29	\$150			
Part 2	T3065	.6CEU/8CPE	1	Oct 1; Dec 11; Dec 19	\$150			
Part 3	T3066	.6CEU/8CPE	1	Sept 14; Oct 9	\$150			
Data Analysis with Pivot Tables	T3071	.6CEU/8CPE	1	Oct 29; Nov 16	\$150			
		Excel 2016						
Part 1	T3074	.6CEU/8CPE	1	Oct 4; Nov 5	\$150			
Part 2	T3075	.6CEU/8CPE	1	Sept 17; Jan 21	\$150			
Part 3	T3076	.6CEU/8CPE	1	Oct 23	\$150			

L&D Fall 2018 Course Catalog

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COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST			
Outlook 2013								
Part 1	T7061	.6CEU/8CPE	1	Oct 30, Jan 23	\$150			
Part 2	T7062	.6CEU/8CPE	1	Sept 5	\$150			
	1	Outlook 2016	1					
Part 1	T7071	.6CEU/8CPE	1	Nov 14	\$150			
Part 2	T7072	.6CEU/8CPE	1	Sept 26	\$150			
	1	PowerPoint 2010	1					
Part 1	T6041	.6CEU/8CPE	1	Nov 8	\$150			
Part 2	T6042	.6CEU/8CPE	1	Dec 13	\$150			
	- 	PowerPoint 2013	1					
Part 1	T6051	.6CEU/8CPE	1	Oct 22	\$150			
Part 2	T6052	.6CEU/8CPE	1	Nov 9	\$150			
		PowerPoint 2016	1					
Part 1	T6061	.6CEU/8CPE	1	Oct 2	\$150			
Part 2	T6062	.6CEU/8CPE	1	Sept 15; Nov 7	\$150			
		Project 2013						
Part 1	T6053	.6CEU/8CPE	1	Oct 15; Nov 2	\$150			
Part 2	T6054	.6CEU/8CPE	1	Dec 4	\$150			
	V	isio Professional 20	13					
Part 1	T6440	.6CEU/8CPE	1	Oct 17; Jan 28	\$150			
Part 2	T6441	.6CEU/8CPE	1	Nov 27	\$150			
		Word 2013						
Part 1	T2074	.6CEU/8CPE	1	Sept 6; Oct 3	\$150			
Part 2	T2075	.6CEU/8CPE	1	Nov 1	\$150			
Part 3	T2076	.6CEU/8CPE	1	Dec 20	\$150			

MICROSOFT OFFICE								
COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST			
Word 2016								
Part 1	T2078	.6CEU/8CPE	1	Sept 7; Oct 5; Jan 30	\$150			
Part 2	T2079	.6CEU/8CPE	1	Sept 18; Nov 20	\$150			
		ADOBE CC 2017	7					
	/	Adobe InDesign CC	2					
Part 1	T6330	1.2CEU/16CPE	2	Sept 6-7, 20-21	\$300			
	ŀ	Adobe Illustrator C	C					
Part 1	T7410	1.2CEU/16CPE	2	Dec 11-12	\$300			
	C	CRYSTAL REPORT	S					
	(Crystal Reports 201	3					
Part 1	T9550	1.2CEU/16CPE	2	Oct 11-12	\$300			
	П	r professional	S					

See Course Catalog, page 44 for details.

PERSONAL DEVELOPMENT PORTFOLIO							
Action Grammar	C5031	1.2CEU/16CPE	2	Nov 14-15	\$300		
Advanced Writing Skills for Experienced Professionals	C7904	1.2CEU/16CPE	2	Nov 27-28	\$400		
Anger Management	C7774	.6CEU/8CPE	1	Nov 8	\$150		
Attitude is Everything	C9266	.6CEU/8CPE	1	Oct 16; Dec 11	\$150		
Business Writing: Clarity Through Critical Thinking	C2036	.6CEU/8CPE	1	Dec 13	\$150		
Creating and Delivering Powerful Presentations	C9041	1.2CEU/16CPE	2	Dec 4-5	\$300		
Developing Dynamic Listening Skills	C2508	.6CEU/8CPE	1	Nov 12	\$150		
Managing Multiple Priorities	C5044	.6CEU/8CPE	1	Dec 11; Jan 31	\$150		
Mind Tools for Memory	C9279	.6CEU/8CPE	1	Nov 7	\$150		
Negotiation Skills	C7911	.6CEU/8CPE	1	Oct 22	\$150		
Personal Financial Management	C1660	.3CEU/4CPE	1⁄2	Oct 23 (9:00am-12:30pm)	\$75		

COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST
Revising, Editing, and Proofreading	C2033	1.2CEU/16CPE	2	Oct 18-19	\$300
Successful Letter and Memo Writing	C6788	1.2CEU/16CPE	2	Jan 28-29	\$300
Time Management Strategies	C8002	.6CEU/8CPE	1	Nov 19	\$150
Turning Obstacles into Opportunities	C1247	.6CEU/8CPE	1	Nov 1	\$150
Workplace Violence Prevention	C7781	.6CEU/8CPE	1	Nov 9	\$150
Writing Effective and Efficient E-mail	C4260	.6CEU/8CPE	1	Oct 22; Jan 25	\$150
Writing in Plain Language & Clinic	C7833	.9CEU/12CPE	1 1⁄2	Oct 10 (workshop – 1 day) and Oct 29 (clinic – ½ day, 9:00 am – 12:30 pm); Dec 6 (workshop – 1 day) and Dec 20 (clinic – ½ day, 9:00 am – 12:30 pm)	\$285
MANAG	EMENT	& SUPERVIS	SION	PORTFOLIO	
Building Collaborative, Productive and Cohesive Teams	C1243	.6CEU/8CPE	1	Nov 5	\$150
Change Management	C7775	.6CEU/8CPE	1	Dec 4	\$150
Conducting Effective Performance Appraisal Interviews	C1012	.6CEU/8CPE	1	Jan 30	\$150
Data Analysis with Python	C7907	.6CEU/8CPE	1	Dec 19	\$200
Data Analysis with R	C7908	.6CEU/8CPE	1	Dec 18	\$200
Data Analytics for Managers	C4311	.6CEU/8CPE	1	Nov 29; Jan 25	\$200
Delegation and Time Management	C2004	.6CEU/8CPE	1	Oct 5	\$150
Developing Yourself and Others Through Delegation	C9117	.6CEU/8CPE	1	Dec 7	\$150
Emotional Intelligence: The Key to Effective Leadership	C9207	1.2CEU/16CPE	2	Dec 18-19	\$300

COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST
Excel Tools: Summarizing Data	C4312	.6CEU/8CPE	1	Jan 24	\$200
Follow the Leader: Taking the Lead at Any Level	C9278	1.2CEU/16CPE	2	Oct 30-31	\$300
Fundamentals of Supervision	C1044	1.2CEU/16CPE	2	Oct 11-12	\$300
Giving Feedback and Getting Results	C2704	.6CEU/8CPE	1	Oct 4	\$150
Initiating and Managing Difficult Conversations	C9013	.6CEU/8CPE	1	Nov 2	\$150
Lean Six Sigma: Process Improvement Initiatives (Green Belt Certificate)	C7785	2.4CEU/32CPE	4	Oct 15, 17, 24, 26; Dec 3, 5, 12, 14	\$600
Lean Six Sigma: Introduction to Process Improvement (White Belt Certificate)	C7784	1.2CEU/16CPE	2	Oct 1, 3; Nov 26, 28	\$300
Managerial Decision Making & Problem Solving	C7869	.6CEU/8CPE	1	Oct 9	\$150
Motivating Employees to Be Their Best	C7983	.6CEU/8CPE	1	Nov 16	\$150
Project Management	C7756	.6CEU/8CPE	1	Dec 10; Jan 4	\$150
Selection Interviewing: Hiring Right	C4027	.6CEU/8CPE	1	Nov 19	\$150
The Science of Success: Motivation, Judgement and Teamwork	C7977	.6CEU/8CPE	1	Oct 29	\$150
Writing Performance Evaluations	C9166	.6CEU/8CPE	1	Oct 25	\$150

PROFESSIONAL PRACTICES PORTFOLIO						
	AU	dit profession	ALS			
COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST	
Creative Thinking for Auditors	A8012	1.2CEU/16CPE	2	Oct 25-26	\$565	
Developing and Presenting Audit Findings	A7021	1.2CEU/16CPE	2	Dec 12-13	\$565	
Information Technology for Auditors	A8024	1.2CEU/16CPE	2	Nov 15-16	\$565	
Making Your Case to Prosecute Fraud	A8090	1.2CEU/16CPE	2	Dec 6-7	\$565	
Written Communication for Auditors	A8611	1.8CEU/24CPE	3	Oct 10-12	\$675	
E	ENERGY MA	NAGEMENT PRO	OFESSIC	DNALS		
Building Operator Certification Level I (BOC-L1)	C7953	N/A	11	Sept 5**, 14, 28; Oct 12, 16, 26; Nov 2**, 9, 16, 30; Dec 7, 21 (9:00am-4:00pm)	N/C*	
Building Operator Certification Level II (BOC-L2)	C7989	N/A	28	Oct 12, 19, 26; Nov 2, 9, 16, 30; Dec 7, 14, 21, 28; Jan 4, 11, 18, 25; Feb 1, 8, 15, 22; Mar 1, 8, 15, 22, 29; Apr 5, 12, 19, 26 (9:00am-4:00pm)	N/C*	
Building Re-Tuning (BRT)	C7300	N/A	6	Oct 10**, Nov 7, 14, 21; Dec 5, 19 (9:00am-1:00pm)	N/C*	
Certified Energy Manager Program	C7100	N/A	5	Sept 24-28 (8:00am-6:00pm); Nov 12-16 (8:00am-6:00pm)	N/C*	
Foundations for Energy Efficient Building Systems	C7988	N/A	2	Oct 9, 11 (9:00am-4:00pm)	N/C*	

ENERGY MANAGEMENT PROFESSIONALS									
COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST				
Fundamentals of Building Systems	C7947	N/A	2	Dec 4, 18 (9:00am-1:00pm)	N/C*				
no Building Automation System (BAS) BRT	C7948	N/A	6	Oct 11**, 25; Nov 8, 29; Dec 13, 27 (9:00am-4:00pm)	N/C*				
*A fee of will be assessed for	*A fee of will be assessed for a "no show" or late cancellation per the CTC Cancellation Policy. See the Course Catalog, page 04 for details. **webinar (10:00am-11:00am)								
	HUMAN R	esource profi	ession	ALS					
		Catalog, page 12							
	PROCU	REMENT PROFES	sionai	_S					
Conflicts of Interest Seminar for Procurement Professionals	P4002	.3CEU	1/2	Nov 7 (9:30am-12:00pm)	N/C				
Contract Management/ Administration	P3016	.6CEU/8CPE	1	Nov 28	\$470				
MAYC	R'S OFFICE	OF CONTRACT	SERVIC	CES (MOCS)					
APT (Automated Procurement Tracking) Basics	P6181M	.2CEU	2 hrs	Oct 30 (10:00am-12:00pm)	N/C				
Ethics: A Crash for The Public	P6190M	0.0511	3						
Procurement Professional	10170101	.3CEU	hrs	Nov 7 (1:00pm-4:00pm)	N/C				
Introduction to NYC Procurement Process and Methods	P6196M	.3CEU		Nov 7 (1:00pm-4:00pm) Oct 9 (10:00am-12:00pm)	N/C N/C				
Introduction to NYC Procurement Process and			hrs 2						
Introduction to NYC Procurement Process and Methods Local Law 34 Compliance/ DBA (Doing Business	P6196M	.2CEU	hrs 2 hrs 1 ½	Oct 9 (10:00am-12:00pm) Sept 18; Oct 30; Dec 4 (11:00am-12:30pm) or Sep 12; Oct 3; Nov 14;	N/C				
Introduction to NYC Procurement Process and Methods Local Law 34 Compliance/ DBA (Doing Business Accountability) Project Prevailing Wage Law for	P6196M P6155M	.2CEU .15CEU	hrs 2 hrs 1 ½ hrs 2 ½	Oct 9 (10:00am-12:00pm) Sept 18; Oct 30; Dec 4 (11:00am-12:30pm) or Sep 12; Oct 3; Nov 14; Dec 18 (1:00pm-2:30pm)	N/C N/C				
Introduction to NYC Procurement Process and Methods Local Law 34 Compliance/ DBA (Doing Business Accountability) Project Prevailing Wage Law for Procurement Professionals Processing City Council Expense Allocations-Delving	P6196M P6155M P6183M	.2CEU .15CEU .25CEU	hrs 2 hrs 1 ¹ / ₂ hrs 2 ¹ / ₂ hrs 3	Oct 9 (10:00am-12:00pm) Sept 18; Oct 30; Dec 4 (11:00am-12:30pm) or Sep 12; Oct 3; Nov 14; Dec 18 (1:00pm-2:30pm) Jan 10 (1:00pm-3:30pm)	N/C N/C N/C				

EXECUTIVE DEVELOPMENT PORTFOLIO								
COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST			
See Course Catalog, page 14	See Course Catalog, page 141 for details and/or call Executive Development Programs at 212-386-0004.							
CERTIFICA	TION &	CREDIT BEA	ARIN	g portfolio				
		NISTRATION CER						
		Y courses at DCAS/ The Murphy Institut		ntact: 212-386-1697 or 2-642-2059				
	See Course	Catalog, page 15) for de	tails.				
		GOVERNMENT/ GNMENT FOR CE		CHASING (NIGP) ATION				
Contract Administration in the Public Sector	P1008	1.8CEU	3	Jan 14-16	\$765			
Developing & Managing Requests for Proposals in the Public Sector	P1002	1.8CEU	3	Oct 29-31	\$765			
Introduction to Public Procurement	P1003	1.8CEU	3	Dec 12-14	\$765			
Legal Aspects of Public Procurement	P1006	1.8CEU	3	Dec 3-5	\$765			
Sourcing in the Public Sector	P1005	1.8CEU	3	Nov 14-16	\$765			
Strategic Procurement Planning	P1007	1.8CEU	3	Jan 28-30	\$765			

NYC SPECIFIC PORTFOLIO						
CON	FLICTS OF IN	ITEREST BOARD	(COIB)	SEMINARS		
COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST	
Special Topics in Chapter 68 of the City Chapter: Gifts	C9070	1.5 CLE	1 ½ hrs	Oct 26 (10:00am-11:30am)	N/C	
Special Topics in Chapter 68 of the City Chapter: Post-Employment	C9072	1.5 CLE	1 ½ hrs	Dec 14 (10:00am-11:30am)	N/C	
What Every Attorney Should Know about Chapter 68 of the City Charter	C9058	2 CLE	2 hrs	Sept 28 (10:00am-12:00pm)	N/C	
	SEXUAL H	ARASSMENT PRI	EVENTI	ON		
Sexual Harassment Prevention	C7965	N/A	2 hrs	Offered daily: Session 1: 9:00am-11:00am or Session 2: 11:30am-1:30pm or Session 3: 2:30pm-4:30pm	N/C	
	EQUITY	& INCLUSION C	OURSE	S		
Building an Inclusive Culture: Understanding Unconscious Bias	C1078	.3CEU/4CPE	¥2	Nov. 14; Jan. 29 (9:00am- 12:30pm) or (1:30pm-5:00pm)	N/C	
Conflict Resolution Strategies for the Culturally Diverse Workplace	C8023	.6CEU/8CPE	1	Sept 27; Oct 23; Nov 27; Jan 29	N/C	
Disability Etiquette: Inclusive Workplace Strategies for People With Disabilities (Webinar)	C7792	.3CEU/4CPE	1⁄2	Oct 18 (10:30am-12:00pm) or (2:30pm-4:00pm)	N/C	
Everybody Matters (1/2 day)	C1077	.3CEU/4CPE	1⁄2	Oct. 29 (9:00am-12:30pm) or (1:30pm -5:00pm)	N/C	
lgbTq: The Power of Inclusion	C7787	.3CEU/4CPE	1⁄2	Oct 9; Dec 5 (9:00am- 12:30pm) or (1:30pm-5:00pm)	N/C	
Reasonable Accommodation Procedural Guidelines	C7788	.3CEU/4CPE	1⁄2	Oct. 24; Jan. 9 (9:00am- 12:30pm) or (1:30pm-5:00pm)	N/C	
Structured Interviewing and Unconscious Bias	C7790	.3CEU/4CPE	1⁄2	Sept 26; Nov 7; Dec 4 (9:00am-12:30pm) or (1:30pm-5:00pm)	N/C	
MAYOR'S	OFFICE FO	R PEOPLE WITH	DISABI	lities courses		
NYC Disability Service Facilitator (DSF)/ ADA Coordinator Training	C7941	1.2CEU/16CPE	2	Sept 13-14	N/C	
EMERG		AGEMENT CERT	IFICAT	EPROGRAM		
	See Course	Catalog, page 18	0 for de	tails.		

CONFLICTS OF INTEREST BOARD (COIB) SEMINARS								
COURSE TITLE	CODE	CREDITS	DAYS	DATES	COST			
SMAI	L BUSINESS	SERVICES (SBS) I	M/WBE	COURSES				
Best Practices for Identifying M/WBEs	P9007S	.3CEU	¥2	Nov 8 (1:30pm-4:30pm)	N/C			
M/WBE Goal-setting and the Online Directory	P9026S	.3CEU	¥2	Dec 13 (1:30pm-4:30pm)	N/C			
M/WBE Program: Best Practices	P9028S	.3CEU	1⁄2	Sept 13 (1:30pm-4:30pm)	N/C			
M/WBE Program Compliance - Requirements and Best Practices	P9029S	.3CEU	<i>¥</i> 2	Oct 11 (1:30pm-4:30pm)	N/C			
	HUMAN CAPITAL CITYWIDE TRAINING							
Civil Service 101	C7931	.3CEU/4CPE	1⁄2	Dec 13 (9:00am – 12:00pm)	N/C			
Civil Service List Certification Overview	C7932	.3CEU/4CPE	¥2	Dec 13 (2:00pm – 5:00pm)	N/C			